

Protocol for Visitors to The Treatment Mall

Please read, sign, date and return to Beverly Clark on the first day of clinical. This protocol was written by Sarah Wieck, Treatment Mall Manager.

- The master schedule is posted in the hallway near the nurses' station as well the daily schedule which will indicate any changes for that day in regards to a group being changed, closed or moved.
- Each group will have a room support and a facilitator. The facilitator arrives to the group room 5 minutes prior to the group starting.
- Should you wish to sit and observe a group please arrive 5 minutes prior to the start time of the group and ask the facilitator if you may observe. There may be a variety of reasons that the facilitator may not be able to have students attend.
- If the facilitator is able to have you attend group you will need to ask the facilitator where you should sit.
- Never enter a group room or leave a group room when group is in session.
- When attending a group do not talk to your peers or the patients during group.
- If a patient attempts to talk to you during group redirect that patient to attend to the facilitator.
- Do not pass notes during group.
- Do not participate/ share in the group unless directly asked by the facilitator.
- Should a patient enter group late and there is not a chair available for that patient please offer your chair and excuse yourself or stand in the back.
- Do not have cell phones out in any part of The Treatment Mall area. Please silence all cell phones.
- When in the hallway of The Treatment Mall program as a group, please step into one of the alcoves to keep the hallway clear for patients.

Thank you.

Beverly Clark | Clinical Educator
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By signing below, I certify that I have read, reviewed and will comply with the above protocol.

Name: _____

Date: _____

School of Nursing: _____